



2016 Community Website Refund Policy

Your HOA Community Management web hosting plans carry a 30 day money back guarantee. If you are not completely satisfied with our services within the first 30 days of your contract, you will be given a full refund of the contract amount excluding setup fees.

Setup fees are refundable for the following reasons only:

1. The account order is cancelled prior to work commencing in setting up the website;
2. No refunds are available after the 30th day.

Additional services such as data transfer, custom designs, photoshop work, overages, disk space, pop accounts, domain registration fees, etc. are non-refundable.

All cancellations must be received in writing as per the deadlines indicated; regular mail, e-mail and fax notifications are all acceptable. *Phone requests will not constitute acceptance of any cancellation.